Canon

Service Information

Model: iR2200/2800/3300	**Ref. No. :** FF-T01-L5-000039-01
	Date : July 29, 2002

© Canon (UK) Limited

Location: SYSTEM SOFTWARE

Subject: **Releasing the iR2200 Series System Software(Ver32.07) / Language(Ver32.07) / RUI(Ver32.03)**

Reason: In iR 2200-3300, System Software corresponding to the 14-nation language in Europe is released.

corresponding languages

fi (Finnish) / sv (Swedish) / no (Norwegian) / da (Danish) / nl(Dutch) /

es (Spanish) / pt (Portuguese) / cs (Czech) / hu(Hungarian) pl / (Polish) /

sl (Slovenian) / ru (Russian) / et (Estonian) / el (Greek)

-----

jp (Japanese) ／ en (English) ／ fr (French) ／ de(German) ／ it (Italian)

System CD-ROM

FY9-4116-004: System Software v32.07 for Copier Model／PSPCL Model

<History of Updates>

Our letter # / System CD-ROM Parts No.	Version No.				Modifications
	System	Language	Boot ROM	RUI	
FF-T01-L5-000039-01 / FY9-4116-004	**32.07**	**32.07**	**10.29**	**32.03 (JEFIGS)**	**Support of 14 European Languages**

FF-T01-L5-000038-01 / FY9-4082-013	32.07	32.07 (JEFIG /CNzh /TWzh /Ko)	10.29	32.03 (JEFIG)	1) Supporting Korean specifications 2) Correcting unchanged upper limit at Net Spot Accountant 3) Correcting the problem of improper value appearance by changing the upper limit of the parts counter at service mode 4) Correcting the improper setting for the number of copies as printing by PCL command 5) Supporting the complete closing for Port 631 6) Correcting the weakness of HTML tag
02-OIPQA4-C0031 / FY9-4082-012	31.04	31.04	9.28	31.03	1)Correcting missing pages when printing large numbers of pages. 2)Corrects faults occurring when additions are made in NetSpot Accountant. 3)Corrects delivery of a job following an interrupt at the wrong timing when making copies. 4)Correcting faults in relation to the alarm log 5)Supports alphabetic special characters in a NetWare environment. 6)Corrects faults in line-to-line spacing when the data color pen is selected in CAD (HPGL) mode. 7)Corrects faults associated with bar code fonts. 8)Corrects slow SMB printing in a Windows XP environment. 9)Supports paper settings for the manual feed tray. 10)Correction related to documents reserved to send by fax 11)Modification to the character size on outgoing document header 12)Modification to the one-touch dial registration process for the address book 13)Corrects faults associated with rebooting when printing in a NetWare environment. 14)Corrects displacement of print when printing PCL data in a main frame (IPDS) environment. 15)Corrects faults associated with output when printing from NT. 16)Edit of BOX name and password in system administrator mode 17)Correction of copy wait time indication 18)Correction of status indication on JobMonitor and NetSpot at PDL printing 19)Correction of ASSIST count meters

					20)Correcting a fault; i.e., a limit check error occurs in PS data.
					21)Correcting a fault; i.e., the Euro symbol cannot be printed (PCL font; PC-858).
					22)Accommodating security measures.
					23)Correcting a fault; i.e., printing is not possible in the following combination: FileMaker Pro v.5.5 + PS driver.
					24)Correcting a fault; i.e., occurring when data is sent to a Box for proof printing.
					25)Correcting a fault; i.e., occurring when a large job is started.
					26)Providing measures against fixing offset.
					27)Correcting a fault; i.e., occurring in the indication of the history on the FAX System Status screen.
					28)Correcting a fault; i.e., the operation locks when a job without an address is sent at time of PC fax transmission.
					29)Correcting a fault; i.e., a blank sheet is generated when a high resolution is used when printing at a reduced ratio.
					30)Correcting a fault; i.e., the protocol log cannot be acquired in the presence of a fax communication error.
					31)Accommodating fax functions designed for Taiwan.
					32)Correcting a fault; i.e., occurring in communications intended for e-Maintenance.
					33)Correcting a fault; i.e., the heading of the PCL font list is displaced.
					34)Correcting a fault; i.e., the centering position is displaced when an A4H original is sent by fax.
					35)Correcting a typographical error in the font list.
					36)Accommodating a request for the use of fax functions without a control card.
					37)Correcting a fault; i.e., the jam history is wrongly indicated when the 1st sheet jams.
					38)Adding a function to prevent error operation otherwise occurring when the management table is destroyed.
					39)Correcting a fault; i.e., the correct information cannot be obtained when a Punch Unit-K1 is installed.
					40)Supporting secondary DNS.
					41)Correcting a fault; the PCL job screen output is wrong.
					42)Correcting a fault; i.e., in a TokenRing environment.
					43)Correcting a fault; i.e., no job can be started in PC-fax transmission.
					44)Correcting a fault; the toner maximum capacity indication is wrong.
					45)Correcting a fault; i.e., occurring when 2 jams exist at the same time in Pull Scan mode.

					46)Correcting a fault; i.e., in the Pause key used for fax transmission.
					47)Correcting a fault; i.e., printing fails when the paper deck is selected as the source of paper while in fax reception mode.
					48)Responding to complaints from the field about the counter PCB.
					49)Correcting a fault; i.e., division printing fails on LGL paper when data of an A4 extra-length original arrives.
					50)Providing measures against E717-0001 (ASSIST communication error)
					.51)Correcting an error; i.e., messages in German are incorrect.
					52)Changing the notation "Canon port" to "dedicated port."
					53)Updating the file control information at time of boot ROM downloading.
					54)Correcting a fault; i.e., an error occurs when the SST is used for BootROM downloading.
					55)Accommodating RUI JBIG Viewer 1.2 (supporting Internet Explorer 5.5 SP2, Internet Explorer 6).
					56)Correcting a fault; i.e., the virgule and tilde symbols cannot be entered when using the RUI.
					57)Providing FCOT measures.
					58)Providing measures against jams (wrapping around the fixing assembly).
					59)Increasing the leeway against jams identified by the No. 2 delivery sensor.
01-OIPQA4-C0048E / FY9-4082-011	21.01	21.01	7.25	21.01	1)Supporting European/Asian fax functions (all countries). 2)For Disability law 3)Supporting the multi-binder mechanism 4)Supporting special regional paper types (additional type) 5)Correcting service mode (DK-ADJ-Y).
/ FY9-4082-010	20.01	20.01	7.25	20.01	Not introduced to the field (Because of omission of part of fax header in A4-size)
/ FY9-4082-009	19.03	19.03	7.25	16.05	Not introduced to the field (Because of a problem with fax tone keys of the German FAX Function) (Because of a problem with PG output in Service Mode)
/ FY9-4082-008	16.08	16.08	7.25	16.05	Not introduced to the field (Because of unsupport of German-destined Fax functionality)

01-OIPQA4- C0038E / FY9-4082-007	11.02	11.02	4.22	5.17	1)Character mode error at copy has been corrected. 2)Faulty image reproduction by fax transmission of A5R/STMT-R documents has been corrected.
01-OIPQA4- C0026E / FY9-4082-006	9.04	9.04	4.22	5.17	1)Supports special paper sizes for particular regions. 2)Correction to soft switch malfunction after performing roller/ feeder cleaning in user mode. 3)Corrected staple shift default value for adjustment/ cleaning. 4)Corrected problem where device fails to start up on power OFF/ ON, after documents have been deleted from HDD. 5)'Check document' display corrected. 6)Corrected problem of main unit locking when going into sleep mode and writing to HD. 7)Corrected problem where 'moving' display fails to go out when jobs are moved from PDL to box. 8)Corrected printer driver form registration data malfunction. 9)Corrected problem of Start key in addressee display. 10)Corrected FAX RMD input malfunction. 11)Corrected addressee display import processing malfunction. 12)Corrected service mode side registration adjustment.
01-OIPQA4- C0021E / FY9-4082-005	8.13	8.13	4.22	5.17	Reinforced SMB functions version 1)SMB Multi-Job Function 2)SMB Multi-Session Function 3)Correcting Faults Associated with a Shift to Sleep in SMB State 4)Correcting Faults in Relation to WINS Server Name Registration 5)Correcting Faults in Mac Print Job During Printing form Windows 6)Correcting Faults in Job Cancel from the Host UI in AppleTalk

01-OIPQA4-C0019E / FY9-4082-004	7.01C*	7.01	4.22C	5.17	FAX support type (120V) shipment approval version 1)Modification for fax function support software 2)Modification on Pull Scan function on/off operations 3)Modification of specifications of section management reports with the New Card Reader mounted 4)Correcting the suspension of operation after turning off/on the power (identified on factory line) 5)Correcting fixing faults for print jobs in sleep state 6)Correcting faults associated with the PDL delivery tray in sleep state
/ FY9-4082-003	6.99	6.99	4.22	5.17	Not introduced to the field
01-OIPQA4-C0014E / FY9-4082-002	6.01	6.01	4.22	5.17	Not introduced to the field
01-OIPQA4-C0012E / FY9-4082-001	4.01	4.01	3.21	2.15	e-Maintenance support version 1)Correction of e-Maintenance jam codes 2)Correction of language file errors 3)Addition of Boot ROM compatibility function 4)Correcting a Fault at Power-On
01-OIPQA4-C0012E / FY9-4082-000	3.01	3.01	2.18	2.15	PDL support (PS/PCL) shipment approval version

Details: The changes, including version changes, made in each model of the iR2200 up to the release of v32.07, are as follows:

1.Changes Made When Upgrading System to v32.07

No.	Item	Description
1	Support of 14 European Languages	Support of 14 European Languages

2.Changes Made When Upgrading Language to v32.07

No.	Item	Description
1	Support of 14 European Languages	Support of 14 European Languages , and Upgrading to System v32.07 brings about upgrading of language files from to v32.07.

3.Changes Made When Upgrading RUI v32.03

No.	Item	Description
1	The release of the Spanish version.	In addition to Japanese, English, French, Italian and German, [finishing / a release / already], Spanish is released.

4.Notes

Note that these European local languages are valid only when used in an environment in which System Software v32.07 and langue file v32.07 are run in combination.

5.Points to Note When Upgrading of System

Item Initialized

The system is upgraded by overwriting. All settings (for user mode, service mode) will remain intact, and no item will be initialized.

The version of the Service Support Tool used for the upgrading is v1.41 or later(The newest version:v1.51)

Limitations

1. Forgone Specifications

The following exist as forgone specifications：

No.	Items	Description
A-1	Centronics Interface and Bi-Directional Data Communication	When an appreciable number of jobs are sent by a client PC to the iR2200, loss of jobs occurs under the following conditions: the client PC is running Widows NT4.0, the port of the Centronics interface is set to "bi-directional," and the iR2200 is in sleep mode or paper runs out. (All jobs after the error will be lost.) [Prevention]; Set the port of the Centronics interface to "not bi-directional" when setting the properties of the printer driver. [Measures]; An instructions sheet will be included with the User's Manual.
A-2	JBIG Viewer for Mac	Files stored in JBIG format to a client using JBIG Viewer cannot be printed from a Mac machine.
A-3	Adobe PageMaker	To use Adobe's PageMaker, its version must be 6.52 when printing in PostScript. [Measures]; Add information to this effect to the Release Note of the print driver. The updating program may be obtained from the following Web side: http://www.adobe.com/support/downloads/3c7e.htm

2. Running Change

There is no item designated for running change.

Version Configuration

The operating guarantee of the iR2200 System v32.07 is undertaken for the following combinations:

iR2200(System v32.07) Software version

System	Language	Boot ROM	RUI	R-CON	DC-CON	DADF-H1	Fin-J1	Fin-G1	PUNCH	FAX
32.07	32.07	**10.29***	32.03	7.01	10.01	6.01	1.05	5.01	5.01	31.02
		9.28	(JEFIGS)	*6.01*	*9.02*			*4.06*	*3.02*	(100V/120V)
		8.27		*5.01*	*6.03*					18.08
		7.25		*4.01*	*5.01*					(230V)
				3.01	*1.76*					
				2.01						

Note: The above-mentioned underline portion shows the version which corresponded this time.

*When installing a Korean language, v10.29 of BootROM becomes indispensable.

No change has been made to other firmware, and each combination of versions is guaranteed for operation.

The notations in italics in the table indicate versions for which upward compatibility has been verified.

The versions of the user software that are compatible with the new system version are as follows:

User Software

	Version
PCL5e Printer Driver for Windows	V5.30
PCL6 Printer Driver for Windows	V3.30
PS3 Printer Driver for Windows	V1.31
NetSpot	V3.3.1
NetSpot Job Monitor	V2.40
JBIG Image Viewer for Windows	V1.20
JBIG Image Viewer for Macintosh	V1.10
Canon LPR	V1.31E
Canon Device Status Extension	V1.10
Network ScanGear	V1.30
Canon NDPS Gateway	V1.10

There is no schedule of release of System CD-ROM

Service Parts:

Since it is the individual correspondence version, there is no service part setup.

Affected Machines: Since it is the individual correspondence version, it does not supply to a factory.